



Neuadd y Sir / County Hall, Llandrindod, Powys, LD1 5LG

QUESTIONS AT ANY TIME TO CABINET PORTFOLIO HOLDERS

Question From:	County Councillor Matthew Dorrance
Subject:	Pay for care staff
Question To:	County Councillor Myfanwy Alexander Portfolio Holder for Adult Social Care and Welsh Language

Question:

The Council commissioned PeoplePlus to administer the Direct Payment scheme including the payroll function for many care staff.

However, I have been informed by residents in my ward that care staff have gone without pay, some for three months over the Christmas period.

This is not acceptable. Getting paid on time is an employee's right not a luxury.

Care staff undertake some of the most important work in our society and they have continued to do that through a very difficult and challenging period.

Despite not getting their pay, these staff have still turned up for work and delivered the care their clients need.

Therefore:

1. What assessment has the Council made of this problem;
2. What is the Council doing about this problem;
3. How is the Council working to ensure everyone gets paid;
4. How will the Council ensure this issue is not repeated; and
5. Will the Council apologise to staff who were left without pay?